

Raleigh Woodworks, LLC

LIMITED WARRANTY AGREEMENT.

NOTICE

This Limited Warranty is provided in lieu of all other warranties, express or implied. Any implied warranties, including but not limited to merchantability, fitness for a particular purpose, or habitability, are hereby disclaimed and waived.

This warranty shall be null and void if Raleigh Woodworks, LLC ("Contractor") is not first given the opportunity to inspect, correct, or replace the alleged defect prior to the Owner incurring costs for repair or hiring another contractor.

WHAT IS COVERED

Contractor warrants that all work will be performed in a professional, workmanlike manner and be reasonably free from defects in materials and workmanship, within **customary industry tolerances**. These tolerances account for small variations and imperfections inherent to construction and natural materials.

If any covered defect arises within the warranty period, the Contractor will, at its discretion, repair or replace the affected work.

TERM OF WARRANTY

This Limited Warranty is valid for a period of **one (1) year from the date Raleigh Woodworks receives final payment**, which marks the official completion of the project. Warranty coverage is contingent upon full payment of the project balance.

1. **Note:** Warranty coverage will not be extended or renewed due to warranty repairs. All coverage expires one (1) year from the date of final completion, regardless of whether any warranty work is performed during that period.
2. **Important:** Delays in final payment may delay or void warranty coverage at Raleigh Woodworks' sole discretion.

TRANSFERABILITY

This warranty applies to the original owner and may NOT be transferred to any subsequent owner within the initial one year period after substantial completion.

WARRANTY EXCLUSIONS – WHAT IS NOT COVERED

The following are not covered under this Limited Warranty:

- **Cracked or separated caulk**, especially in joints around trim, doors, cabinetry, or baseboards due to seasonal humidity and temperature changes.

- **Wood movement or joint separation** (e.g., shrinking, swelling, cracking) in trim, doors, drawer faces, or panels.
- **Paint or lacquer touch-ups** due to wear, chips, or surface scratches from normal use.
- **Cosmetic changes** from sunlight, humidity, or cleaning products (including fading, yellowing, or patina).
- **Drywall or plaster cracks** due to settling or material movement.
- **Normal wear and tear** or damage from misuse, abuse, pets, or failure to maintain.
- **Damage caused by others**, including other contractors, trades, delivery companies, or homeowners.
- **Moisture damage** not caused by our installation.
- **Inability to exactly match paint, woodgrain, stain, or texture** when repairing or modifying existing finishes or materials.
- **Homeowner-performed repairs, alterations, or installations.**
- **Hardware adjustments**, such as re-tightening drawer slides or hinges, unless there is a mechanical failure.

Shelf Sagging or Weight-Related Damage

Raleigh Woodworks does **not** warranty shelf sagging, bowing, or failure resulting from weight load, long-term deflection, or improper use. Because every installation varies by span length, material, humidity exposure, and placement, shelves are not engineered or tested for specific load capacities.

As a general guideline only (not a guarantee or representation of performance):

- **3/4" plywood or solid wood shelves** should not exceed **10–20 lbs per linear foot**.
- **1" thick shelves** may support **up to 25 lbs per linear foot**, depending on span and material.
- Any shelf span over **32" without center support** is more susceptible to sagging over time, even under moderate weight.
- Storing heavy items such as bottles, books, appliances, electronics, or large décor pieces may cause sagging and is considered normal wear, not a warranty issue.
- Customers are responsible for distributing weight evenly, avoiding overloading, and requesting additional supports during the design phase if heavy use is expected.

Note: Homeowners are responsible for ongoing maintenance including re-caulking, repainting, adjusting hardware, and caring for wood products subject to climate changes.

PRODUCT WARRANTIES

All manufacturer warranties for products and materials (hardware, drawer slides, hinges, etc.) are assigned to the Owner to the extent assignable. The contractor does not warrant third-party products, but will install them to industry standards and assist in submitting warranty claims when possible.

HOW TO OBTAIN WARRANTY SERVICE

To request service under this Limited Warranty, the Owner must notify Raleigh Woodworks in writing within the one-year warranty period and no later than 60 days after first observing the issue. Requests must include a clear description of the problem.

Upon receiving notice, Raleigh Woodworks will begin corrective work within a reasonable timeframe and will determine, at its sole discretion, whether repair or replacement is the appropriate course of action. All work will be performed during normal business hours.

A responsible adult must be present during the service appointment to approve the repair and sign a service completion acknowledgment form.

Note: Warranty repairs do not extend or renew the original one-year warranty period. All coverage expires one (1) year from the date of final payment, regardless of any service or repair performed during that time.

LIMITATION OF LIABILITY

This warranty excludes compensation for:

- Incidental or consequential damages
- Loss of use, income, or value
- Alternative accommodations or relocation costs
- Delays, interest charges, or lost opportunities
- Personal injury, medical costs, or mental distress

WARRANTY ENTIRE AGREEMENT

This Warranty is the entire agreement related to defects, workmanship, and materials. No verbal statements or representations by any Contractor representative shall modify its terms.